

Google Chrome™ and Microsoft® Windows® 10
Personal Computer Checklist
New OneSite User

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CHAPTER 1

Google Chrome

This book shows you how to optimize Google Chrome and Microsoft Windows 10 for OneSite.

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Google Chrome Settings

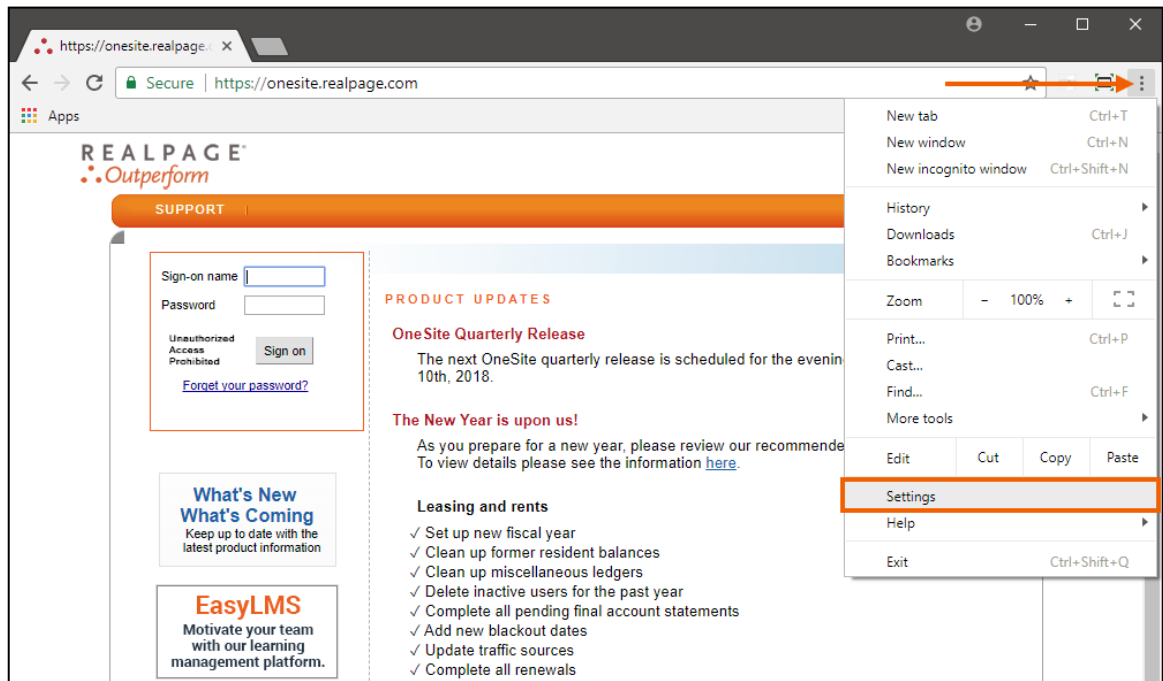
The following instructions show you how to optimize Google Chrome for OneSite.

Supported Operating Systems

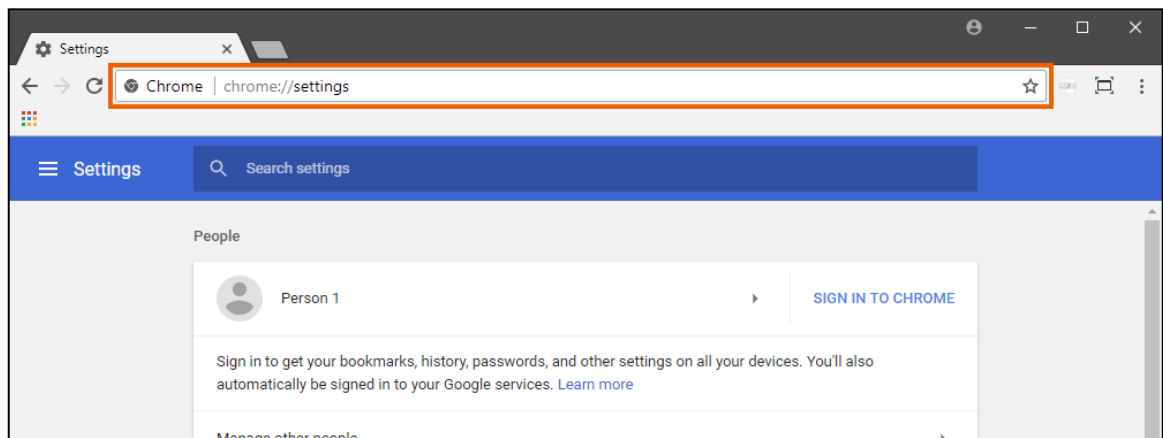
Google Chrome is supported on Microsoft Windows 10 and macOS® operating systems.

Opening the Settings Page

To open Google Chrome settings, open Google Chrome, click the **Customize and control Google Chrome** button, and then select **Settings** in the drop-down list.



Alternatively, enter "chrome://settings/" in the address bar and then press the **Enter** key.

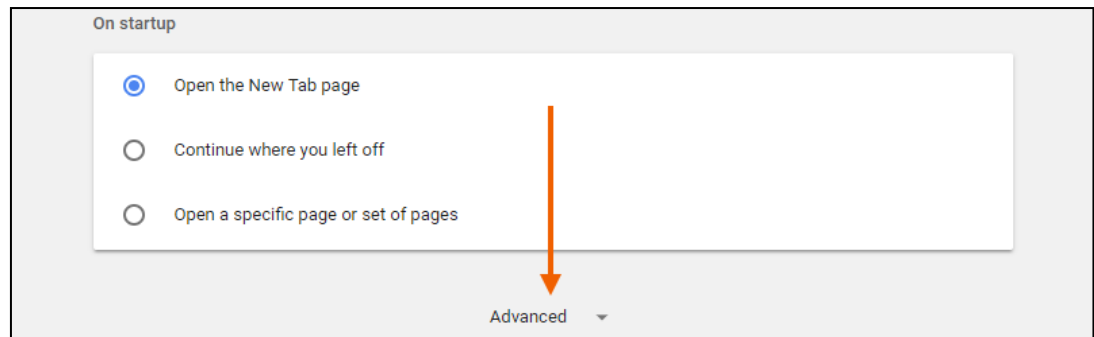


On macOS, select **Chrome** and then **Preferences** or press the (⌘) **Command** key and the (,) **Comma** key.

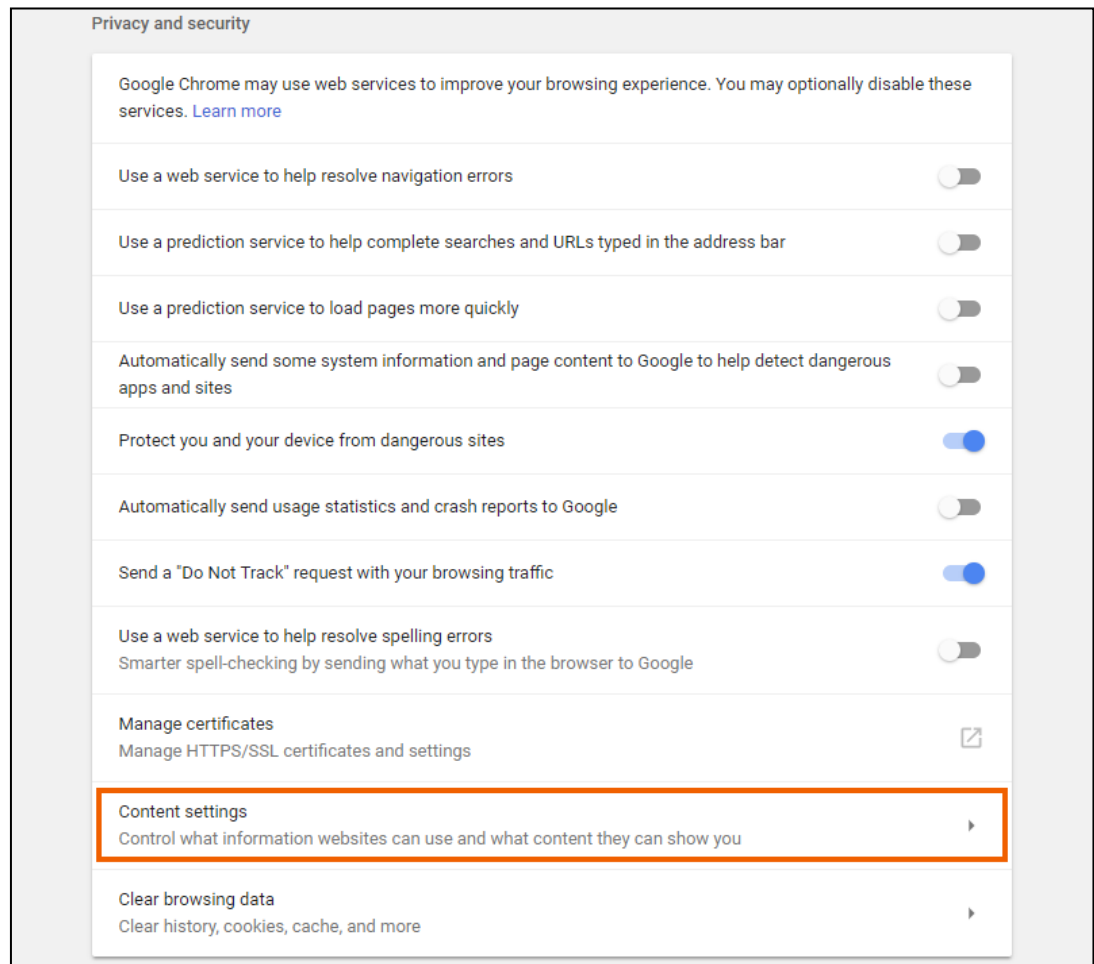
Configuring Content Settings

To configure your browser settings:

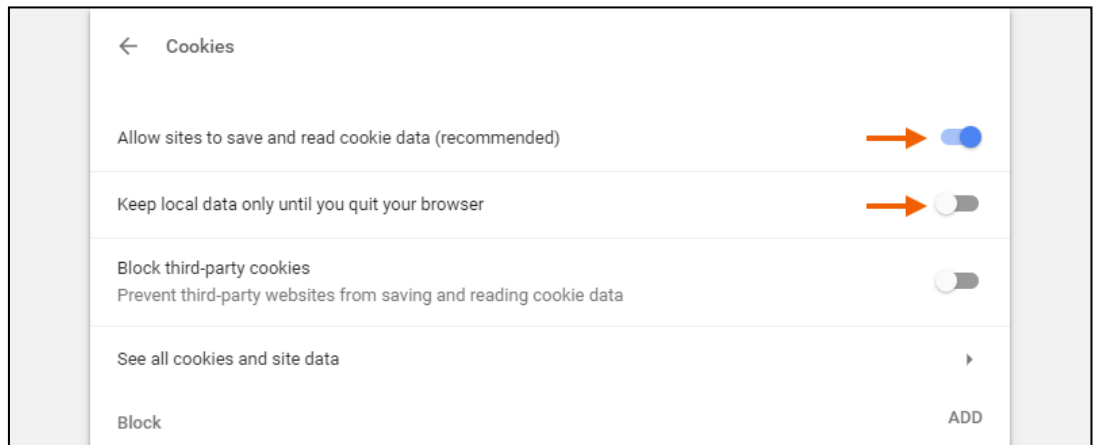
1. On the **Settings** page, click **Advanced** at the bottom of the page.



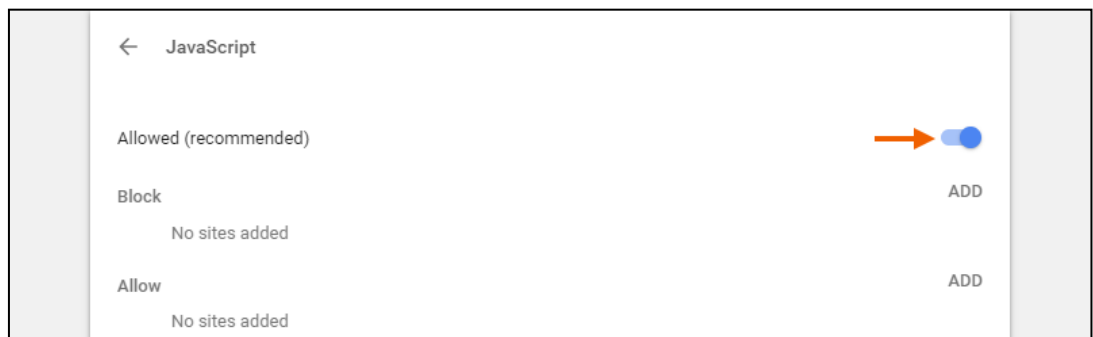
2. In the *Privacy and security* section, click **Content settings**.



3. Click **Cookies**, disable the **Keep local data only until you quit your browser** and **Block third-party cookie** options, and then click the **Return** button in the upper left corner.



4. Click **Javascript**, enable the **Blocked/Allowed (recommended)** option, and then click the **Return** button in the upper left corner.

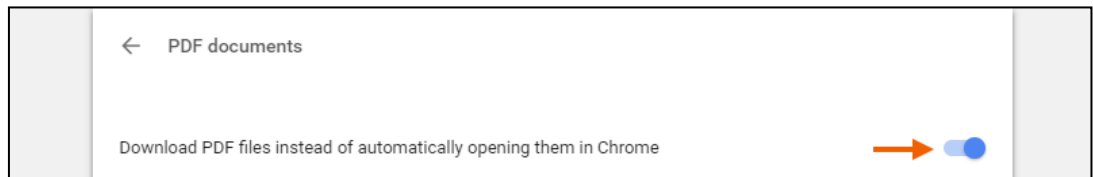


5. Click **Popups**, disable the **Blocked (recommended)/Allowed** option, in the *Allow* section click **Add**, on the **Add a site box** enter "[*].realpage.com," and then click **Add**.

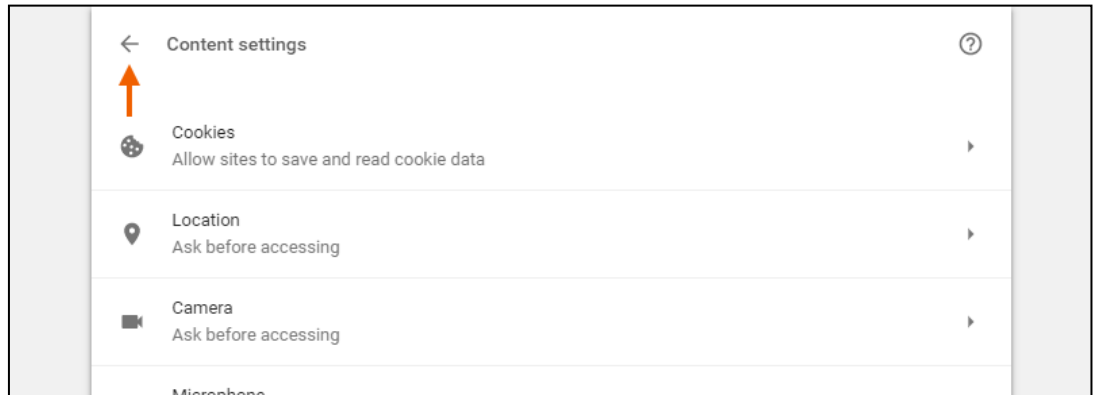


6. In the *Allow* section click **Add**, on the **Add a site box** enter "[*].realpagelearning.com," click **Add**, and then click the **Return** button in the upper left corner.

7. Click **PDF documents**, enable the **Download PDF files instead of automatically opening them in Chrome** option, and then click the **Return** button in the upper left corner.



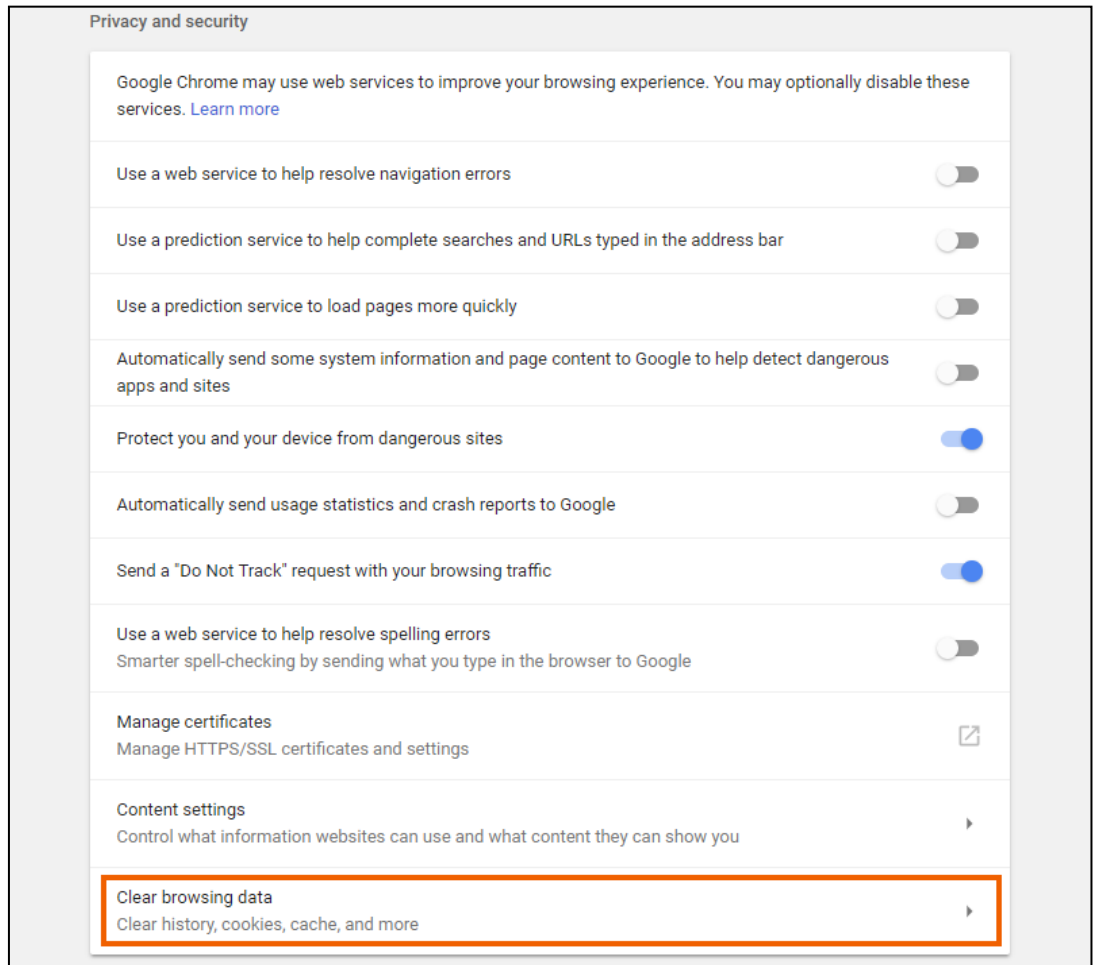
8. On the **Content settings** page, click the **Return** button in the upper left corner.



Deleting the Cache

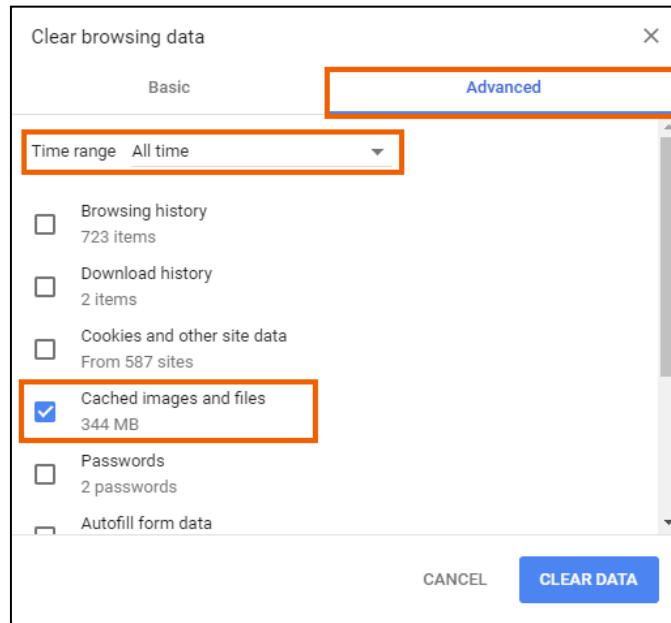
To delete cache from Google Chrome:

1. On the **Settings** page, in the *Privacy and security* section, click **Clear browsing data**.



2. On the **Clear browsing data** box, click the **Advanced** tab.
3. Set the **Time Range** drop-down list to "All time."

4. Clear the check box of every option except **Cached images and files**.



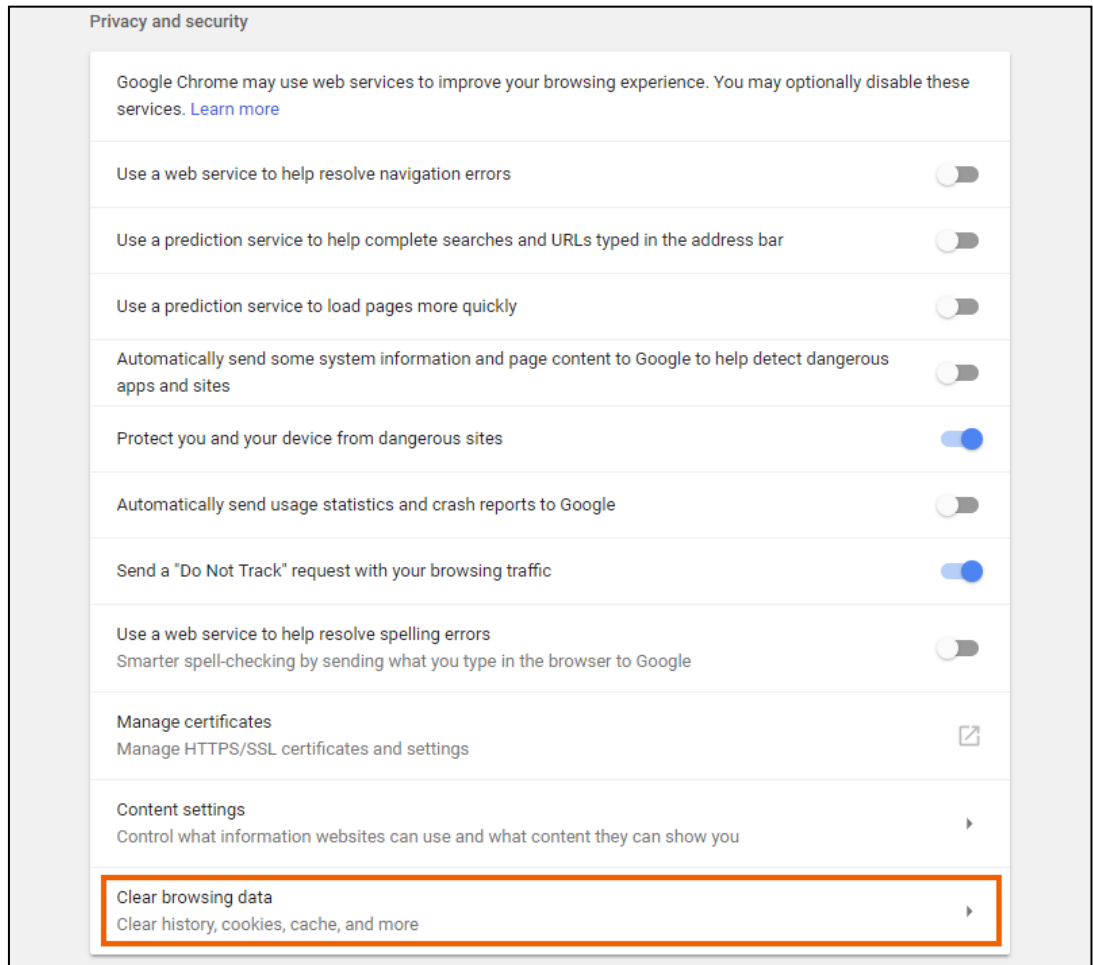
5. Click **Clear data**.

The **Clear browsing data** box automatically closes when the cache is cleared.

Deleting Cookies Only

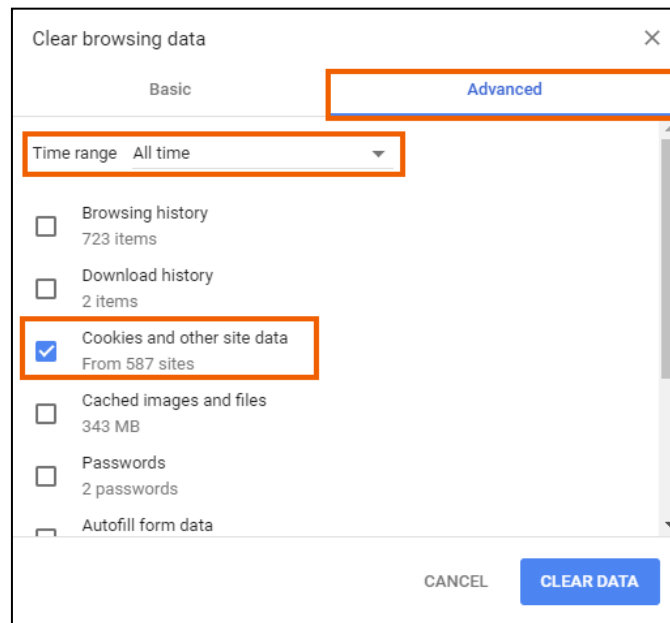
To delete cookies from Google Chrome:

1. On the **Settings** page, in the *Privacy and security* section, click **Clear browsing data**.



2. On the **Clear browsing data** box, click the **Advanced** tab.
3. Set the **Time Range** drop-down list to "All time."

4. Clear the check box of every option except **Cookies and other site data**.



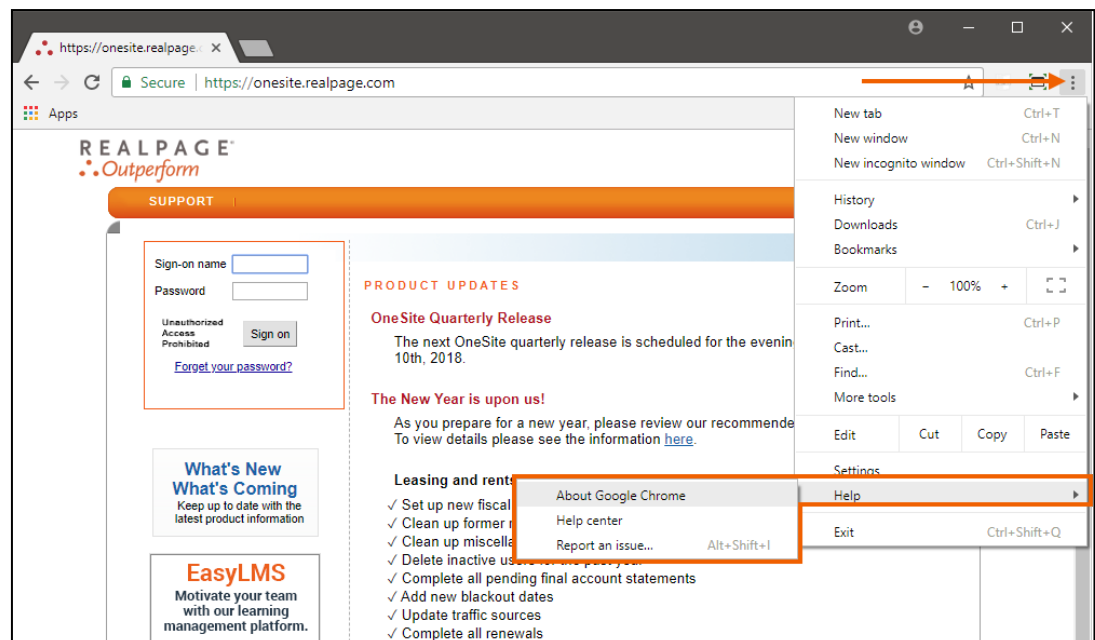
5. Click **Clear data**.

The **Clear browsing data** box automatically closes when the cookies are cleared.

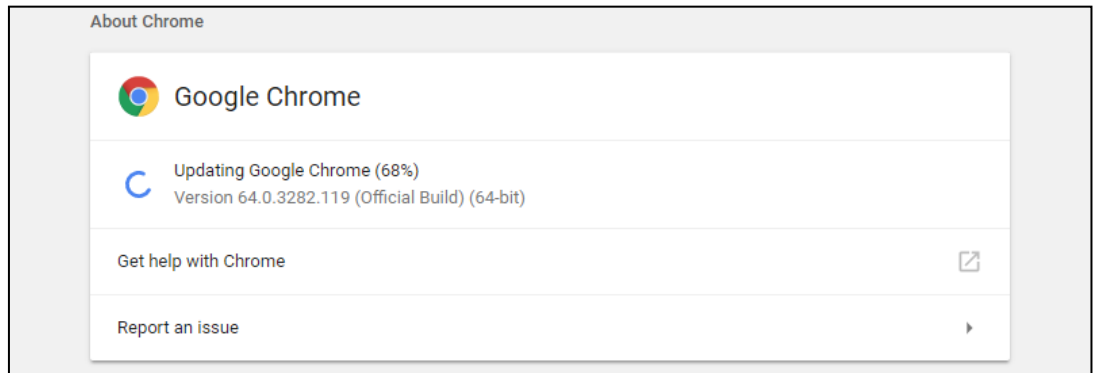
Updating Chrome

To open Google Chrome settings:

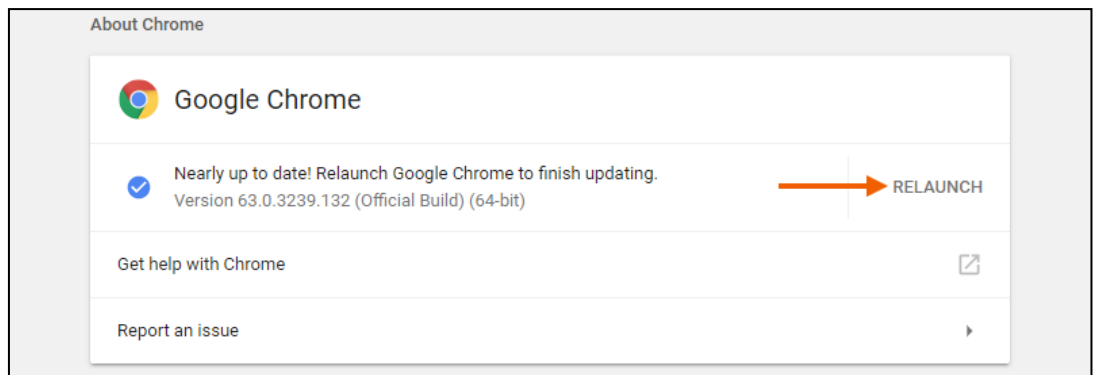
1. Click the **Customize and control Google Chrome** button, hover your mouse over **Help**, and then select **About Google Chrome**.



If you have any pending updates, Google Chrome automatically initiates them.



2. To relaunch Google Chrome after updating the browser, click **Relaunch**.



The page shows that Google Chrome is up to date.

Chrome and Group Policies on Windows

Google Chrome is started in a profile that is created on-demand and therefore has many of Google Chrome's default settings (those we cannot manipulate programmatically at startup).

To override many of the settings for new Google Chrome profiles, the Windows Group Policy editor may be used. Google Chrome looks here to override many default behaviors. You can look at the list of Google Chrome's supported policies to see if your behavior is included there. After installing the group policy templates (linked from the supported policies page), you will be able to edit these from the Windows Group Policy editor (gpedit.msc).

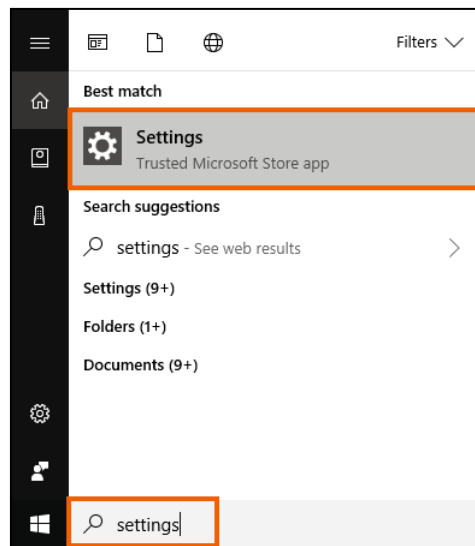
Windows 10 Settings

The following instructions show you how to change your display settings and disable third party pop-up blockers.

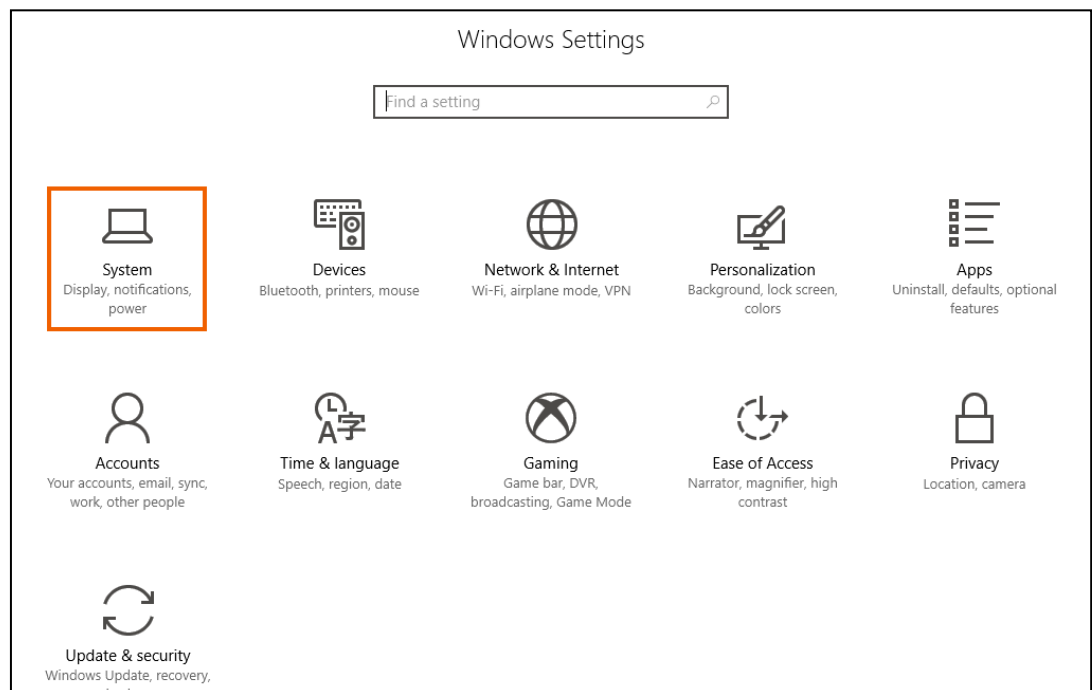
Display Settings

To optimize your display settings for OneSite:

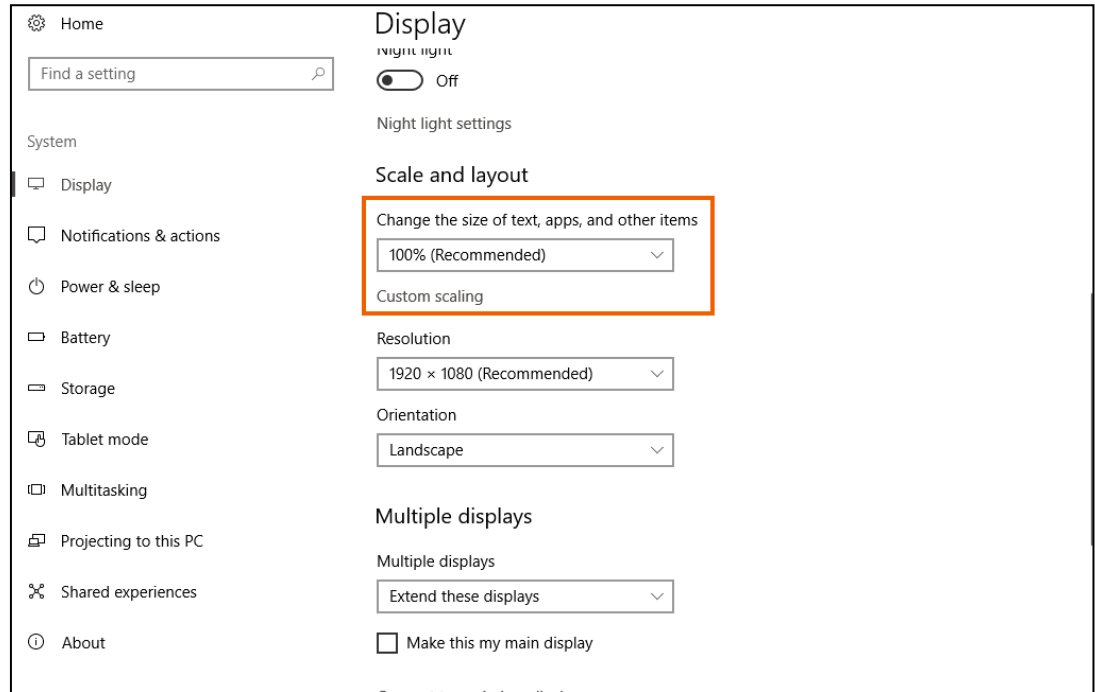
1. Click in the search box on the taskbar, enter "settings," and then select **Settings**.



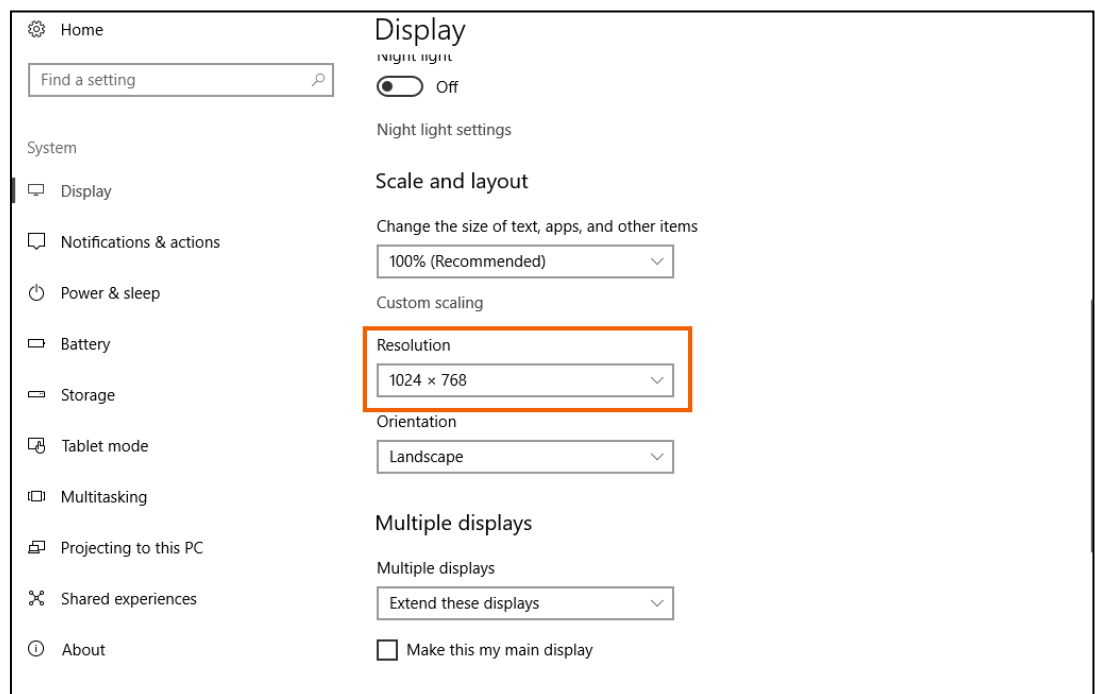
2. On the **Settings** box, click **System**.



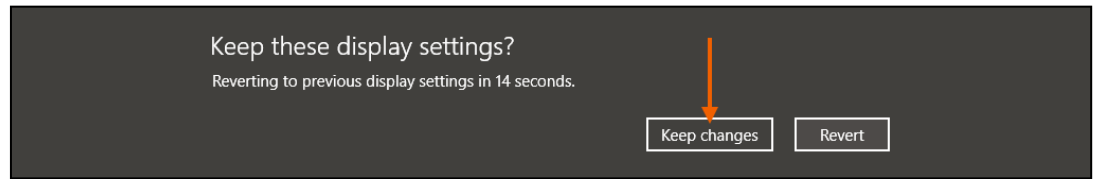
3. On the **Display** page, scroll down to the *Scale and layout* section.
4. Confirm that the **Change the size of text, apps, and other items** field is set to "100%." If this option is not set to "100%," click this drop-down list and then select "100%."



5. Click the **Resolution** drop-down list and then select a resolution of "1024 x 768" pixels or greater.



6. Click **Keep changes** on the confirmation box.



7. Close the **Settings** box.

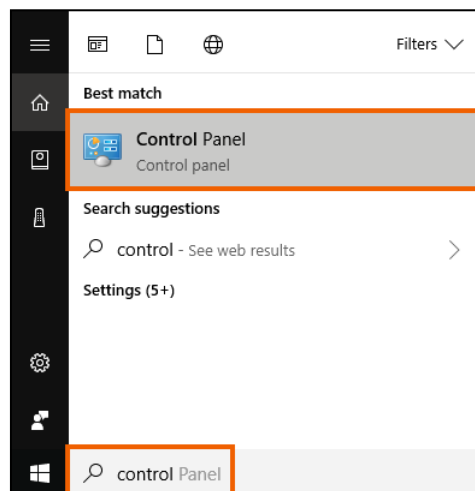
Third Party Pop-up Blockers

OneSite takes advantage of the pop-up functionality allowed by Internet Explorer. Due to spyware and viruses that use pop-ups to infect computers, there is a lot of pop-up blocking software used on personal computers. Anti-virus software, anti-spyware, and toolbar programs are the most common software to contain pop-up blockers.

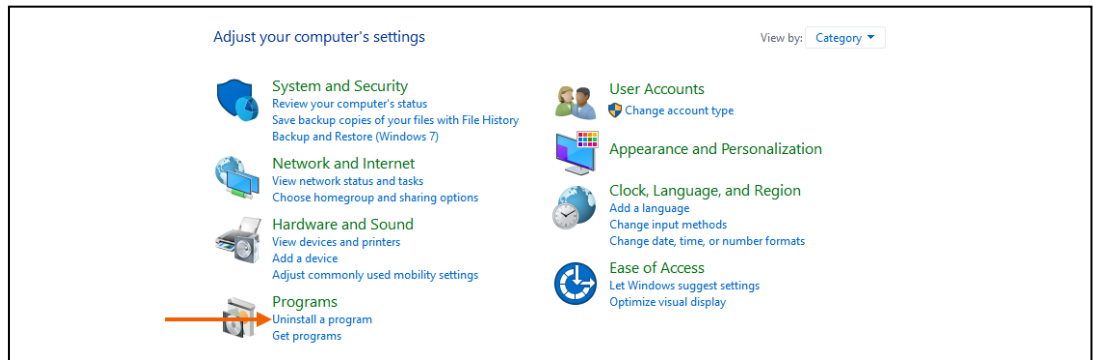
Although RealPage encourages security, OneSite requires the use of pop-ups. If you use a pop-up blocking program on your computer, please contact the program's vendor for instructions on how to configure their pop-up blocker to allow *.realpage.com to have pop-ups.

To uninstall a pop-up blocking program that you do not want to use on your personal computer:

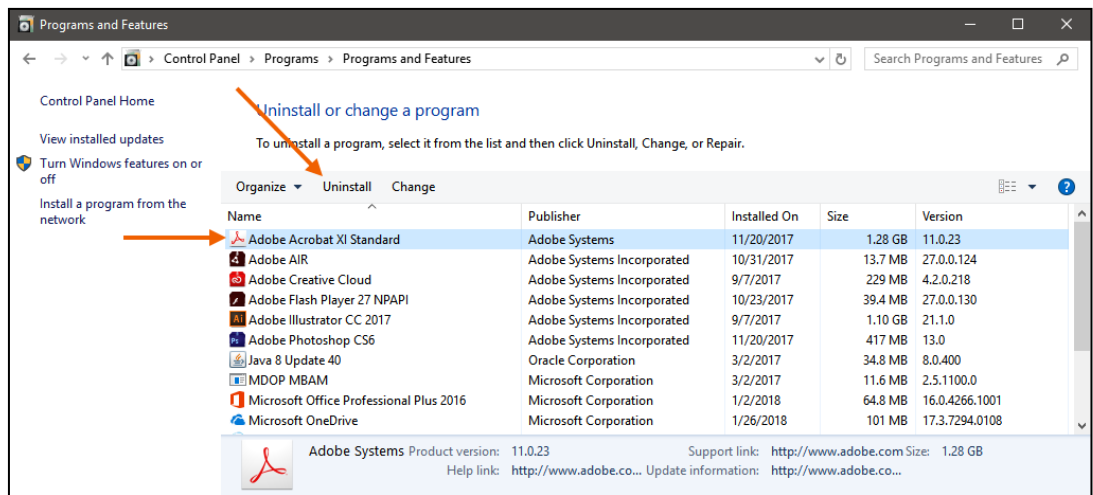
1. Click in the search box on the taskbar, enter "control panel," and then select **Control panel**.



- In the *Programs* section, click **Uninstall a program**.



- Select the program that you want to uninstall and then click **Uninstall**.



- Follow the on-screen prompts until the program is removed.
- Close the **Uninstall or change a program** box.