

OneSite[®] Property Management Systems Safari Personal Computer Checklist

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CHAPTER 1 Safari Checklist

This book shows you how to optimize the Safari web browser for the OneSite system.

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Supported Operating Systems

macOS

Please see Apple for documentation on operating systems supported by Safari at support.apple.com/safari.

Safari System Updates on Mac

Download and install all recommended and critical updates on your Mac computer from support.apple.com/updates, third-party applications (from their respective websites), and periodic checks for new updates.

OneSite Settings

This section shows you how to enable pop-ups and JavaScript in Safari for the OneSite system. If these two items are not enabled, OneSite will not function properly.

Enabling Pop-Up Windows and JavaScript

Enabling Pop-Up Windows

To activate pop-ups and JavaScript in Safari:

1. Open the Safari web browser on your Mac computer. If Safari is already open on your machine, click the Safari window to make it active.

You must have the OneSite page open in your browser to complete these steps. The URL format will be x.onesite.realpage.com, and the "x" will contain your company name. If you are not sure of the address, please contact Support.

- 2. Mouse over the top-left corner of your desktop, then click the Safari menu.
- 3. Select Settings.

Safari Extensions.			
Settings	ж,		
Privacy Report Settings for google	e.com		
Clear History			
Services	>		
Hide Safari	жн		
Hide Others	×₩H		
Show All			
Quit Safari	жQ		

4. Click the **Websites** tab in the **Settings** box. The **Websites** pane opens.

					We	bsites					
	දිටු General	T abs	AutoFill	Passwords	Q Search	A Security	(D) Privacy	(Websites	ဉာ Extensions	හිැං Advanced	
Genera	al			Automatio	cally use	Reader or	n the web	osites belo	w:		
U	Reader			Curre	ntly Open	Websites					
	Content Blo	ckers		a, an	nazon.co	m				Off	0
	Auto-Play			bu	sinessin	sider.com				Off	0
Q	Page Zoom			📑 ne	ws.goog	le.com				Off	0
	Camera			≣ vp	nrp1.real	page.com	l			Off	
L	Microphone										
	Screen Shar	ring									
7	Location										
J	Downloads			Remove			N	/hen visitin	ig other we	osites: 0	ff 📀
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The interface may vary depending on the Safari version.

5. Mouse over the pane on the left-hand side, then scroll down to the bottom of the list, then select **Pop-Up Windows**:

					We	bsites						
	දිටුදි General	C Tabs	AutoFill	Passwords	Q Search	Security	(D) Privacy	() Websites	ညာ Extensions	හි _{ණු} Advanced		
General				Allow pop	-up wind	lows on th	ne websit	es below:				
Pa	ge Zoom			Currer	ntly Open	Websites			Block	and Notify 🕻		
Mi	crophone			Block	Block and Notify 📀							
C Sc	Screen Sharing									Block and Notify 🗘		
– Lo	cation			s realpage.sharepoint.com						Block and Notify 📀		
🕑 Do	wnloads			rstr ∎vp	atis.atlas nrp1.real	and Notify 🔇						
L No	otifications	;		Block	and Notify 🔇							
P0	p-up Wind	dows										
U Lo	ckdown M	lode		Remove		Wh	en visitin	g other we	bsites: B	lock and Notif	У 🖸	
🗸 Share ad	cross devi	ces									?	

- 6. Mouse over the Allow pop-up windows on the websites below: section, then scroll to locate the URL (x.onesite.realpage.com where "x" is the name of your company), then click the drop-down to the right, then select Allow.
- 7. Close the **Settings** pane.

Enabling JavaScript

- 1. JavaScript is likely enabled by default. However, it is a good idea to verify it is enabled to ensure proper OneSite functionality. To enable JavaScript, make sure Safari is open and is the active window, mouse over the top left-hand corner of your desktop, then click **Safari**, then select **Settings**.
- 2. Click the Security tab, then activate the Enable JavaScript check box at Web content:

				Se	curity	_)
දිටු General	C Tabs	AutoFill	Passwords	Q Search	Security	D Privacy	Websites	ညြာ Extensions	හිැ Advanced	
	F	raudulent	t sites: 🔽 V	Varn whe	en visiting	a fraudul	ent websit	е		
		Web co	ontent: 🗌 E	nable Ja	waScript					?

3. Close the **Settings** pane.

Clearing Safari Browser Cache

To clear cached information stored by websites in your Safari web browser:

- 1. Open the Safari web browser on your Mac computer. If Safari is already open on your machine, click the window to make it active.
- 2. Mouse over the top-left corner of your desktop and click the **Safari** menu.
- 3. Select Settings.

Privacy
Image: General Tabs Image: General Tabs Image: General Search Security Image: General Search Security Image: General Search Security Image: General Search Security Image: General Search Search Security Image: General Search
Website tracking: 🗹 Prevent cross-site tracking
Hide IP address: 🗹 Hide IP address from trackers
Your IP address can be used to determine personal information, like your location. To protect this information, Safari can hide your IP address from known trackers. Learn more Cookies and website data: Block all cookies Manage Website Data
Apple Pay and Apple Card: V Allow websites to check for Apple Pay and Apple Card Safari allows you to make purchases on the web using Apple Pay and Apple Card with Touch ID on this Mac.
Web advertising: 🛃 Allow privacy-preserving measurement of ad effectiveness
About Safari & Privacy ?

4. Click the **Privacy** tab, then click the **Manage Website Data**... button:

5. This pane lists all sites you have visited which have stored data. Click **Remove All** to remove all stored web site data.

nese	e websites have stored data that can be used to track your browsing. Removing the data
ay r	educe tracking, but may also log you out of websites or change website behavior.
9	Cookies
0	airnow.gov Cache, Cookles, and HSTS Policy
	ajax.googleapis.com ^{Cache}
	albertsons-media.com Cache
	alicdn.com Cache
a r	allrecipes.com Cookles
	amazon-adsystem.com ^{Cache}
Pot	

- 6. A pop-up window appears indicating the total number of websites storing data on your machine and asking you to confirm deletion. Please note that you may need to log in again to certain websites, and some sites may behave differently after the data has been deleted.
- 7. Click **Done** to close the pane when finished, and then close the **Settings** pane.

Mac Configuration

This section describes how to ensure your display is configured to meet the minimum required resolution. If you are having issues with OneSite pages displaying correctly, please review this section.

Troubleshooting Resolution Settings

To configure resolution settings if OneSite is not displaying correctly:

- 1. Mouse over the top left-hand corner of your desktop and click the **Apple** icon.
- 2. Select System Settings... at the menu.

About This Mac			
System Settings	1 update		
App Store			
Recent Items	>		
Force Quit	C 36 D		
Sleep			
Restart			
Shut Down			
Lock Screen	^≆€ Q		
.og Out Allen Gall	合將 Q		

- Mouse over the left side of the pane, then scroll down and select Displays. • • • Displays Q Search 🕕 Sound C Focus 🔀 Screen Time 40C1R + 🔽 General Appearance 3440 × 1440 (Default) 🔞 Accessibility 2048 × 858 1920 × 1080 😑 Control Center 1720 × 720 (HiDPI) 💽 Siri & Spotlight Show all resolutions 🕛 Privacy & Security 🔳 Desktop & Dock Color profile 40C1R 🗘 🔅 Displays 60 Hertz 🗘 Refresh rate Wallpaper Screen Saver Rotation Standard 🗘 Battery Night Shift... ? Advanced... Lock Screen Touch ID & Password
- 3.

- 4. Make sure the minimum resolution is set to a value of 1024x768 or higher. In most cases, your display will use a native resolution of 1280x720, 1920x1080, or higher. If you are noticing issues with pages displaying properly, please check your resolution to make sure it meets the minimum requirements. To change resolutions, just select from the list.
- 5. Close the pane when finished.