REALPAGE

OneSite® Classic User Interface

# Configuring Microsoft Edge in IE Mode for IT Professionals

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CHAPTER 1

# Introduction

If your company relies on classic OneSite features, you can access these features by using Microsoft Edge with Internet Explorer mode.

RealPage recommends that all customers configure Edge in IE mode for any computer that accesses OneSite. This way, if anyone accesses classic OneSite settings, classic OneSite Affordable, or any other classic OneSite page that currently requires Internet Explorer, Edge automatically launches those OneSite pages in IE mode, eliminating any disruption.

IE mode for Edge is not supported on macOS. Contact your IT department for options to access classic OneSite from macOS.

After upgrading fully to the new OneSite experience and the Unified Platform, you can remove the Internet Explorer mode settings. The new OneSite experience with the Unified Platform already takes advantage of the modern functionality and improved speed of the native Edge browser and other modern browsers.

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# Edge Settings

There are two options discussed in this guide:

1. **Creating or Updating a Corporate Group Policy for Edge** (on page 2): This section provides information for IT team members. This topic discusses how to apply a corporate group policy that allows Edge to activate Internet Explorer mode for OneSite pages that need it. This policy can then be deployed and managed for all OneSite users at your company. RealPage recommends this option due to the ease of deployment and management.
2. **Implementing a Local Group Policy for Edge Using the RealPage Configuration Tool** (on page 3): This section discusses a local group policy configuration tool available from RealPage that allows Edge to activate Internet Explorer Mode for OneSite pages that need it. This tool is helpful for companies that choose not to deploy a corporate group policy for Edge.

## Creating or Updating a Corporate Group Policy for Internet Explorer Mode in Edge

Internet Explorer mode in Edge can be managed and deployed centrally for all end users. Refer to the Getting Started guide at https://www.microsoft.com/en-us/edge/business/ie-mode for detailed information from Microsoft about this functionality, timelines, and deployment strategies.

To assist with this transition, RealPage has published an XML file containing a specific list of OneSite domains that you can use directly or reference when creating a corporate group policy. You can access this file at https://www.realpage.com/extresources/IECompatibility/OneSiteIEModeSiteList.xml.

If you use this script, then you will receive domain updates from RealPage automatically with no further actions on your part.

If you need to create a specific list that includes other websites for your company, then use this file as a reference to ensure that all applicable OneSite domains and shared cookies are included and that other RealPage products are not impacted.

If you do not need any additional browser configuration via group policy beyond what RealPage is providing, then you can directly reference our XML in your group policy. This has the advantage of automatic updates, should RealPage change the file. If you need to push a policy with content unrelated to RealPage, then you should include the contents in our XML in that group policy. If this pattern is followed, RealPage cannot automatically cascade updates to your machines.

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## Implementing a Local Group Policy for Edge Using the RealPage Configuration Tool

If applying a corporate group policy for Edge is not feasible, RealPage offers a configuration tool that activates the the Internet Explorer mode in Edge using a local group policy.

While evaluating this approach, be aware that:

- The configuration tool must be run on each PC individually.
- The configuration tool must be run as an administrator.
- The configuration tool will not apply local policy changes to Edge if a corporate group policy exists.
- A removal tool that reverts the changes is also available.

Step-by-step instructions for downloading and running the configuration tool are available in the *Microsoft Edge in IE Mode Personal Computer Checklist (Single PC)* guide at https://www.realpage.com/support#onesiteuser.